

Terms & Conditions

IT IS IMPORTANT THAT YOU READ ALL THE TERMS AND CONDITIONS CAREFULLY. Indian Roti House owns and operates this Web Site. This Terms of Use Agreement states the terms and conditions under which you may access and use the Web site. By accessing and using the Web site you are indicating your acceptance to be bound by the terms and conditions of this Agreement. If you do not accept these terms and conditions, you must not access or use the Web site. IF YOU ARE DISSATISFIED WITH THE TERMS, CONDITIONS, RULES, POLICIES, GUIDELINES OR PRACTICES OF THE WEB SITE, YOUR SOLE AND EXCLUSIVE REMEDY IS TO DISCONTINUE USING IT. We may revise this Agreement at any time by updating this posting. Use of the Web site after such changes are posted will signify your agreement to these revised terms. You should visit this page periodically to review this Agreement. THE WEB SITE AND ALL CONTENT IS PROVIDED AS IS. BY ACCESSING AND USING THE WEB SITE YOU ACKNOWLEDGE AND AGREE THAT USE OF THE WEB SITE AND THE CONTENT IS ENTIRELY AT YOUR OWN RISK. WE MAKE NO REPRESENTATIONS OR WARRANTIES REGARDING THE WEB SITE AND THE CONTENT, INCLUDING, WITHOUT LIMITATION, NO REPRESENTATION OR WARRANTY (I) THAT THE WEB SITE AND/OR CONTENT WILL BE ACCURATE, COMPLETE, RELIABLE, SUITABLE OR TIMELY; (II) THAT ANY CONTENT, INCLUDING, WITHOUT LIMITATION, ANY INFORMATION, DATA, SOFTWARE, PRODUCT OR SERVICE CONTAINED IN OR MADE AVAILABLE THROUGH THE WEB SITE WILL BE OF MERCHANTABLE QUALITY OR FIT FOR A PARTICULAR PURPOSE; (III) THAT THE OPERATION OF THE WEB SITE WILL BE UNINTERRUPTED OR ERROR FREE; (IV) THAT DEFECTS OR ERRORS IN THE WEB SITE WILL BE CORRECTED; (V) THAT THE WEB SITE WILL BE FREE FROM VIRUSES OR HARMFUL COMPONENTS; AND (VI) THAT COMMUNICATIONS TO OR FROM THE WEB SITE WILL BE SECURE OR NOT INTERCEPTED.

Privacy Policy

Our Commitment to Privacy

Protecting your privacy is important to us. We understand you may have questions or concerns regarding your personal information and how it will be used. With this in mind, we have developed this Privacy Policy.

The Information We Collect and How We Use It

On the Website, you may register as a User, download information, contribute content, or place an Order for food or other Goods. The types of information we collect when you access the Website may include the following:

1. your name and the name of your company
2. contact and billing addresses
3. your electronic mail ("email") address
4. your phone numbers
5. credit card information
6. your primary dining city
7. any information that you may provide in a form on the Website
8. your ordering history, and any information or preferences provided by you
9. the Internet Protocol address from which you accessed the Website
10. the items you clicked on the applicable web page

Cookies and Related Data Some of the information we collect via the Website is gathered and maintained through the use of "cookies" and other methods. A "cookie" is a small file that is saved on your computer and which may contain information about you, such as your user name and password, or about your use of the Website, such as the page you most recently visited. As a result, we are able to (i) recognize you when you access the Website so that you do not have to re-enter your personal or other information each time you visit the Website, (ii) customize and personalize the content we make available to you, (iii) maintain the "state" of your current visit (e.g., to maintain your Order history or the items in your Order), and (iv) alert you to features of the Website. You may disable "cookies," but the Website may not function properly as a result. In addition we may collect certain non-personal data in connection with the Website. For example, we may collect information on the browser that you use to access the Website, the operating system that you are running, and certain information about the Website you accessed immediately before you accessed the Website

Our Commitment to Data Security : When you provide us with personal information or place an order, it's done through a secure server. One of today's most advanced security systems – Secure Socket Layers (SSL) – encrypts all information you provide before sending it to our own server. Only when it reaches the Indian Roti House servers is your information decrypted. We urge you to take adequate precautions to protect your personal data, which should include never sharing your User ID and Password with anyone.

How to Access or Correct Your Information

You can access your personally identifiable information that we have collected through the Website and that we still maintain by contacting us as described below in "How to Contact Us." You can correct factual errors in your personally identifiable information by updating your Profile page on the Website or by sending us a request that credibly shows that our records are incorrect, although we may refuse such requests in our discretion. To protect your privacy and security, we will also take reasonable steps to verify your identity before granting access to your personally identifiable information or permitting you to make corrections, and we may refuse access to any user.

Changes to Our Privacy Policy

We reserve the right to revise this Privacy Policy from time to time in our discretion. If we modify this Privacy Policy, we will post the revised Privacy Policy, which will take effect immediately upon posting, and we may attempt to notify you of such change through the email address you provide to us. It is your responsibility to periodically review this Privacy Policy.

How to Contact Us

Should you have questions or concerns about this Privacy Policy or any other matter pertaining to our privacy practices, please send an e-mail to the following address:

indianrothouse@gmail.com

256 Queens Quay W.

Toronto, ON

M5J 1B5

Delivery Policy

All orders will be delivered per the time confirmed on the order. **Depending on traffic conditions your order may be delayed by 30 to 40 min in which case you have the option of accepting or not accepting the food, if you accept the food you will be charged the full price but if you do not accept the food you will get a full refund.** If for any reason the restaurant not able to deliver the food, we will call and notify you within 60 min from when the order placed and issue a full credit card refund for card orders.

Cancellation & Refund Policy

You may cancel any Order (with the exception of "A.S.A.P." Orders, which may not be cancelled) at any time until two (2) hours before the scheduled time for delivery of the Order, through the Website.

Upon cancellation, Indian Roti House will refund the total. price of the Order to the Customer, to the credit or debit card used to place the Order.